

# ULTRA

— COLLECTION —

## MANUFACTURER'S WARRANTY - ULTRA FLIP SWIVEL

### Within

ULTRA Products provides a 5 year warranty against any material defects, bending, breaking, cracking and/or rusting provided the swivel was sized appropriately for both the boat and chain, based on the official ULTRA Flip Swivel sizing chart (as published by the manufacturer and up-to-date at the time of selection) and the swivel is used as per the ULTRA Flip Swivel User's Guide

**This warranty is valid for the original purchaser  
and is nontransferable.**

### Exclusions

- Faults and damage caused by not using the recommended swivel size as per the ULTRA Flip Swivel sizing chart, as published by the manufacturer and up-to-date at the time of selection.
- Faults and damage caused by not using the swivel as detailed in the ULTRA Flip Swivel User's Guide.
- Faults and damage caused by using the swivel together with unsuitable bow rollers.
  - Rollers that are too narrow to allow flipping on.
  - Rollers with special chain channels.
- Surface damage as a result of normal wear & tear.
- This warranty is limited to claims related to the ULTRA Flip Swivel only. The warranty does not cover other faults, damages, and casualties related to using the swivel under any circumstances.
- The purchaser will cover the transport costs for the old swivel and the replacement swivel.



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## Warranty Claim

To lodge a warranty claim, please contact us at [info@ultracollection.com.au](mailto:info@ultracollection.com.au)

Please indicate all information below with your warranty claim.

- Swivel size.
- Chain size and breaking load.
- Copy of the Invoice.
- At least one photograph showing any areas of concern.
- At least one photograph clearly showing your boat's bow roller.
- Detailed report explaining how the damage occurred, date and precautions to avoid damage.
- Type of your boat, length and loaded weight.
- The date

**If the swivel is faulty or damaged and you have received a confirmation email, you can return it. We will replace the product if it is available.**

**Otherwise, a refund of the purchase price will be issued.**

All freight costs during replacement must be covered by the purchaser.

Note: This Warranty does not affect any statutory rights under any consumer guarantees at law or other legislation applicable to the place of sale which may not be excluded or limited.

The Boat Works  
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