



LIFETIME MANUFACTURER'S WARRANTY - ULTRANCHOR

Within

UltraMarine offers lifetime warranty against any material defects, bending, breaking, cracking and/or rusting provided the anchor was sized appropriately for the boat, based on the official ULTRAnchor sizing chart (as published by the manufacturer and up-to-date at the time of selection) and the anchor is used as per ULTRAnchor User's Guide.

This warranty is valid for the lifetime of the original purchaser and is nontransferable.

Exclusions

- Faults and damage caused by not using the recommended anchor size as per ULTRAnchor sizing chart as published by the manufacturer and up-to-date at the time of selection.
- Faults and damage caused by using the anchor outside of the ULTRAnchor User's Guide.
- This warranty is limited to claims related to the ULTRAnchor only. Other faults, damages and casualties related to using anchor are not covered by the warranty under no circumstances.
- The purchaser will cover the transport costs for the old anchor and the replacement anchor.



ULTRA

— COLLECTION —

Warranty Claim

To lodge a warranty claim, please contact us at info@ultracollection.com.au

Please indicate all information below with your warranty claim.

- Anchor serial number
- Anchor size
- Copy of the Invoice/ proof of receipt
- At least one photograph showing any areas of concern
- Type of your boat, length and loaded weight
- Detailed report explaining how the damage occurred, date and precautions to avoid damage
- Anchoring areas and ground type
- Weather conditions

If the anchor is faulty or damaged and you have received a confirmation email, you can return it. We will replace the product if it is available;

Otherwise, a refund of the purchase price will be issued.

All freight costs during replacement must be covered by the purchaser.

Note: This Warranty does not affect any statutory rights under any consumer guarantees at law or other legislation applicable to the place of sale which may not be excluded or limited.

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