

## **Lifetime Manufacturer's Warranty - ULTRAnchor**

### **Within**

-UltraMarine offers lifetime warranty against any material defects, bending, breaking, cracking and/or rusting provided the anchor was sized appropriately for the boat, based on the official ULTRAnchor sizing chart (as published by the manufacturer and up-to-date at the time of selection) and the anchor is used as per ULTRAnchor User's Guide.

-This warranty is valid for the lifetime of the original purchaser and is non-transferable.

### **Exclusions**

- Faults and damage caused by not using the recommended anchor size as per ULTRAnchor sizing chart as published by the manufacturer and up-to-date at the time of selection.

-Faults and damage caused by using the anchor outside of the ULTRAnchor User's Guide.

-This warranty is limited to claims related to the ULTRAnchor only. Other faults, damages and casualties related to using anchor are not covered by the warranty under no circumstances.

- The purchaser will cover the transport costs for the old anchor and the replacement anchor.

### **Warranty Claim**

-To lodge a warranty claim, please contact the reseller you purchased the anchor from and email the manufacturer: [info@ultramarine.com.tr](mailto:info@ultramarine.com.tr)

-Please indicate all below information with your warranty claim.

-Anchor serial number

-Anchor size

-Copy of the Invoice

-At least one photography showing any areas of concern

-Type of your boat, length and loaded weight

-Detailed report explaining how the damage occurred, date and precautions to avoid damage

-Anchoring areas and ground type

-Weather conditions

- If the anchor is faulty (or damaged) and after receiving confirmation email from [info@ultramarine.com.tr](mailto:info@ultramarine.com.tr) , you can return the anchor to the reseller. The reseller will replace the product if available, or if replacement is not possible, give refund of the purchase price.

-All freight cost during replacement must be covered by the purchaser.

Note: This Warranty does not affect any statutory rights under any consumer guarantees at law or other legislation applicable to the place of sale which may not be excluded or limited.